

Anyma presents ÆDEN in ATHENS

TICKET PURCHASE & ENTRY TERMS

31 October 2026 | Athens Olympic Sports Centre (OAKA), Athens

Organiser: DREAMSTAR SINGLE-MEMBER P.C.

119 Pireos Street, Athens 118 54, KEFODE Attikis

Ticket Support: support@more.com

General Support: info@dreamstar.gr

1. ORGANIZING COMPANY

The company under the name 'DREAMSTAR SINGLE-MEMBER P.C.', whose business activity is event organisation and whose registered office is at 119 Pireos Street, Athens 118 54, with Tax Identification Number 800901511, KEFODE Attikis (hereinafter the 'Company' or the 'Organiser'), is organising the music show 'Anyma presents ÆDEN in Athens' (hereinafter the 'Event'), which will take place on 31 October 2026 at the Athens Olympic Sports Centre (OAKA).

The Event will take place at the Wall of Nations at OAKA.

These Terms govern the purchase and use of tickets for the Event, as well as the principal terms governing entry to and attendance at the Event venue.

By purchasing a ticket, the purchaser and ticket holder acknowledge that they have read and accept these Terms.

For matters relating exclusively to the purchase, delivery or technical support of tickets, interested parties may contact support@more.com. For any other matter relating to the Event, they may contact info@dreamstar.gr.

2. THE TICKET

1. Each ticket constitutes authorisation to enter the Event venue solely on the date stated on it.
2. Different ticket categories confer different access rights, depending on the category selected at the time of purchase.
3. Possession of a ticket grants access only to the zone or area corresponding to the specific ticket category.
4. The holder must comply with the instructions of the Organiser's staff and the authorised security personnel.
5. The Organiser reserves the right to modify entry flows, access between individual zones or the implementation of security procedures where required for reasons of safety, operations or the orderly conduct of the Event.

3. TICKET VALIDITY AND USE

1. The ticket may be used to enter the Event in accordance with the terms applicable to the specific ticket category.
2. The ticket holder is responsible for keeping the ticket secure. The Organiser shall not be liable in the event of loss, theft, copying, photographing or use of the ticket by a third party.
3. If the same ticket is presented more than once, the first successful scan and cancellation in the entry system shall be deemed valid. Following its first successful use, the same ticket may not be used again.
4. Where ticket forgery, alteration or unlawful use is suspected, the Organiser reserves the right to refuse entry and take any lawful action.

5. The Organiser shall not be liable for tickets purchased from unauthorised sources or third parties, or for any issues arising from an unauthorised transfer or resale.
6. Any transfer of a ticket or change to ticket details is permitted only where supported by the ticketing platform or expressly approved by the Organiser.

4. AGE REQUIREMENTS AND ENTRY OF MINORS

1. Entry to the Event is permitted to all persons over the age of fourteen (14), subject to the following specific terms.
2. Persons under eighteen (18) years of age must be accompanied by a responsible adult throughout their attendance.
3. The accompanying adult is responsible for the minor in their care and must comply with the instructions of the Organiser and security personnel.
4. Every minor under eighteen (18) years of age must be accompanied by an adult. The Organiser may require written parental consent to be presented.
5. The purchase and consumption of alcoholic beverages by persons under eighteen (18) years of age is strictly prohibited in accordance with applicable law.
6. The Organiser and venue staff are required to request proof of age and refuse the sale or provision of alcohol to any person whose age cannot be verified.
7. **Possession of a ticket by a minor does not remove the accompaniment requirement set out above.**

5. ENTRY WRISTBAND

1. Upon entry to the Event, each ticket holder will receive a wristband corresponding to the ticket category purchased.
2. The wristband must not be removed, cut, damaged, altered or transferred for the entire period during which the ticket is valid.
3. If the wristband is removed, damaged, altered or tampered with, the Organiser reserves the right to refuse further access to the Event venue.
4. The Organiser shall not be liable for the loss of or damage to a wristband caused through the fault of the holder.

6. CASHLESS SYSTEM

1. The Event operates a cashless payment system.
2. Purchases at the Event, including, without limitation, purchases at bars, food points, merchandise stands and other points of sale, are made using the cashless wristband.
3. The wristband may be topped up: (a) online before the Event; (b) by scanning the wristband QR code and adding funds electronically; (c) on site at designated top-up points using a bank card or cash; or (d) through Apple Pay or Google Pay, where supported by the system.
4. The holder is solely responsible for safeguarding the wristband and the funds loaded onto it.
5. After the Event has ended, any unused balance may be refunded through the refund procedure to be announced by the Organiser.
6. The Organiser will announce the opening date, procedure and deadline for submitting a refund request.
7. The refund procedure will remain available for five (5) days from its opening date, unless otherwise announced.

8. A refund fee of one euro (€1) applies.
9. After the above deadline has passed, the Organiser reserves the right not to accept requests for the refund of any remaining balance, unless otherwise required by applicable law.
10. More detailed terms and the technical procedure for the cashless system may be announced before or during the Event.

7. TICKET PURCHASE METHOD

1. Tickets for the Event are available through the official ticketing platform, more.com.
2. The online ticket purchase, payment and issuance process is carried out through the relevant system of the ticketing platform.
3. The purchaser must provide accurate and complete information and use the selected payment method lawfully and at their own responsibility.
4. If a technical issue occurs during the purchase process, the purchaser must contact the ticketing platform's support service via support@more.com.
5. The Organiser shall not be liable for any temporary unavailability or technical malfunction of the ticketing platform where this is not attributable to the Organiser's fault.

8. PURCHASE CONFIRMATION

1. Once the purchase has been completed, the purchaser receives the applicable confirmation and ticket in accordance with the ticketing platform's procedure.
2. If the amount has been charged but the purchaser has not received a confirmation or ticket, the purchaser must immediately contact support@more.com before attempting a new purchase, so that it can be established whether the original transaction was completed.

9. CANCELLATION – REFUNDS – RIGHT OF WITHDRAWAL

1. Due to the nature of the ticket as a leisure service provided on a specific date, the exemptions from the right of withdrawal applicable to distance contracts under current law shall apply.
2. Once the purchase has been completed, there is no right to cancel or obtain a refund due to a change of mind, unless otherwise provided by applicable law or announced by the Organiser.
3. No refund will be given for a ticket that has been lost, stolen, damaged or used by a third party, unless otherwise provided by applicable law.
4. A change of ticket category or type may be made only where expressly provided for by the Organiser or the ticketing platform.
5. If the Event is permanently cancelled, the Organiser will announce the refund procedure and terms in accordance with applicable law and the specific circumstances of the cancellation.
6. If the Event is postponed or its date is changed, the Organiser will announce the specific terms regarding the validity and/or refund of tickets.
7. Any change, replacement or cancellation of the performance of a specific artist that does not result in the cancellation of the entire Event shall not automatically constitute grounds for a ticket refund, unless otherwise provided by applicable law or decided by the Organiser.
8. The Organiser reserves the right to modify the programme, running order and performance times and/or participating artists for reasons relating to the orderly and safe conduct of the Event.
9. If the Event is interrupted after it has begun due to circumstances not attributable to the Organiser's fault, the applicable provisions of current law and the Organiser's specific announcements shall apply.

10. The Organiser shall not be required to compensate a ticket holder for travel or accommodation expenses or any other indirect or incidental expense incurred in connection with the Event, to the extent permitted by applicable law.

10. ENTRY – SECURITY CHECKS

1. Entry to the Event venue is permitted only with a valid ticket and, after entry, with the corresponding valid wristband.
2. The Organiser reserves the right to refuse entry to or remove any person who has an invalid ticket or wristband, fails to comply with security instructions, behaves in a violent, threatening or offensive manner, breaches the law, endangers themselves or others, or attempts to enter a zone to which they have no access rights.
3. For security reasons, proportionate visual inspections of bags may be carried out and, where required, security checks may be conducted by competent and duly authorised personnel, with due respect for the visitor's dignity and rights.
4. Bringing any kind of food or drink into the Event venue is strictly prohibited, including alcoholic and non-alcoholic beverages, water, soft drinks, coffee and food carried by the visitor. Exceptions apply only where provided by applicable law or approved in advance by the Organiser for specific reasons.
5. Prohibited items include, without limitation:
 - weapons and sharp objects;
 - narcotic substances and any other illegal substances;
 - explosive or flammable materials;
 - flares, fireworks and similar items;
 - laser pointers / laser pens and other laser devices;
 - drones and other unmanned aerial devices;
 - flags, banners, standards or other similar items that require poles or may obstruct visibility or compromise safety;
 - heels and footwear with high or pointed heels;
 - folding or collapsible chairs, stools or other seating;
 - glass objects or containers;
 - objects that may be used as weapons or cause injury;
 - any other item deemed dangerous by security personnel.
6. The above list is indicative and non-exhaustive.
7. Prohibited items will not be stored or accepted for safekeeping by the Organiser, and the holder must remove them before entering.
8. The Organiser reserves the right to implement any additional security measures required by the competent authorities or the circumstances in which the Event is held.

11. VISITOR CONDUCT

1. All visitors must behave in a manner that does not endanger or offend other visitors, employees, artists, partners or third parties.
2. Violence, threats, harassment, racism, discrimination, sexism and incitement to hatred are prohibited.
3. The Organiser reserves the right to immediately remove any person who breaches these Terms or creates a risk.

4. If a person is removed for breaching these Terms, no ticket refund will be provided, without prejudice to any rights available under applicable law.

12. ALCOHOL

1. Alcohol may be consumed only within the Event's specifically licensed points of sale and consumption and in accordance with applicable law.
2. The purchase and consumption of alcohol by persons under 18 years of age is strictly prohibited.
3. The Organiser and points of sale are required to request proof of age before selling alcoholic beverages.
4. The Organiser does not provide complimentary drinks or alcoholic beverages as a benefit associated with the purchase of any ticket category, unless expressly announced otherwise for a specific activation.
5. Drinks and other products at the Event may be purchased exclusively through the applicable cashless system.

13. PHOTOGRAPHY – VIDEO RECORDING – AUDIOVISUAL MATERIAL

1. During the Event, photographs, video recordings and other audiovisual recordings may be made by the Organiser and/or its partners for the purposes of recording, promoting and communicating the Event.
2. Ticket holders are informed that, due to the nature and venue of the Event, they may appear in photographic and/or audiovisual material.
3. Such material may be used to promote and communicate the Event and the Organiser's related activities, including, without limitation, on websites, social media, aftermovies, trailers and recap videos, as promotional content relating to the Event.
4. The material will not be used for the independent commercial promotion of third-party products or services in a manner that constitutes a purpose different from the promotion and communication of the Event, without the lawful basis and information required in each case.
5. For further information regarding the processing of personal data, the Organiser's Personal Data Protection Policy applies.

14. PERSONAL DATA

1. The Organiser processes the personal data of purchasers and visitors to the extent required for the sale and management of tickets, the organisation and security of the Event, communications with visitors and compliance with its legal obligations.
2. Processing is carried out in accordance with the General Data Protection Regulation (EU) 2016/679 (GDPR), Greek Law 4624/2019 and all other applicable legislation.
3. Information concerning personal data, the purposes and lawful bases of processing, recipients, retention periods and data subjects' rights is provided in the Organiser's Privacy Policy.
4. Visitors may exercise their rights in accordance with applicable law and the procedures set out in the Privacy Policy.

15. PROHIBITED ACTIVITIES

The following are prohibited, among other things:

- bringing weapons or dangerous objects into the venue;
- bringing explosive or flammable materials into the venue;
- bringing narcotics or other illegal substances into the venue;
- causing bodily harm to or threatening third parties;

- destroying or damaging facilities and equipment;
- entering areas to which the holder has no access rights;
- using a counterfeit or altered ticket or wristband;
- transferring or using a ticket in a manner contrary to these Terms;
- any other act that breaches applicable law or the Event's security rules.

16. ACCESS TO DIFFERENT ZONES

1. Access to each zone depends exclusively on the ticket category purchased by the holder.
2. A ticket holder is not entitled to enter a zone that is not included in their ticket category.
3. For reasons of safety, capacity or orderly operations, the Organiser may temporarily restrict access to a specific zone, including for ticket holders who would normally have access to it, where this is necessary for safety or to prevent the permitted capacity from being exceeded.

17. PROGRAMME – ARTISTS – VENUE

1. The Organiser will make every reasonable effort to deliver the programme as announced.
2. The Organiser reserves the right to change the artists, running order, schedule, venue or other individual programme details for reasons not attributable to its fault.
3. Such changes shall not automatically result in ticket cancellation or a refund, unless otherwise provided by applicable law or announced otherwise.

18. FORCE MAJEURE

The Organiser shall not be liable for any inability or delay in holding the Event due to circumstances beyond its reasonable control, including, without limitation, natural disasters, extreme weather conditions, fire, epidemics or pandemics, strikes, decisions or orders of public authorities, infrastructure problems, power outages, serious technical problems, unforeseen security issues or the inability of artists to perform for reasons not attributable to the Organiser's fault. In all cases, the mandatory provisions of applicable law shall apply.

19. LIMITATION OF LIABILITY

1. The Organiser takes all reasonable measures to ensure the safe and orderly conduct of the Event.
2. The Organiser shall not be liable for any loss, damage or expense arising from the visitor's acts or omissions, failure to comply with these Terms or circumstances not attributable to the Organiser's fault, to the extent permitted by applicable law.
3. Each visitor is responsible for their personal safety and must follow the instructions of security personnel and the Organiser.
4. This limitation does not exclude or limit any liability that cannot be excluded or limited under applicable law.

20. GOVERNING LAW – JURISDICTION

These Terms are governed by Greek law. Every effort shall be made to resolve amicably any dispute arising from the interpretation or application of these Terms. If this is not possible, jurisdiction shall lie with the courts determined in accordance with the rules of international and territorial jurisdiction and the legislation in force from time to time.

21. SEVERABILITY

If any provision of these Terms is held to be invalid, unlawful or unenforceable, such invalidity or unenforceability shall not affect the validity of the remaining provisions.

22. AMENDMENTS TO THE TERMS

The Organiser reserves the right to amend these Terms, particularly where required due to changes in legislation, decisions of the competent authorities, or for reasons relating to the safe and orderly conduct of the Event. The version of the Terms in force from time to time will be published through the Organiser's official communication channels.